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BY: /Vicki L. Andrews/

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Docket No: BP2970

PATENT APPLICATION IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Richard A. Bye Examiner: Wayne Huu Cai Serial No: 10/780,146 Art Group: 2617

Filing Date: 02/17/2004 Confirmation No. 3726

Title: WIRELESS LOCAL AREA NETWORK REAL-TIME QUALITY MANAGEMENT

Date: August 23, 2011

Mail Stop: RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In response to a Final Office Action dated May 23, 2011 and to a telephonic Examiner Interview conducted on August 19, 2011 regarding the above-captioned patent application, Applicant respectfully submits the following amendment and response, together with a Request for Continued Examination and the requisite fee.